

Building Products Industry Council

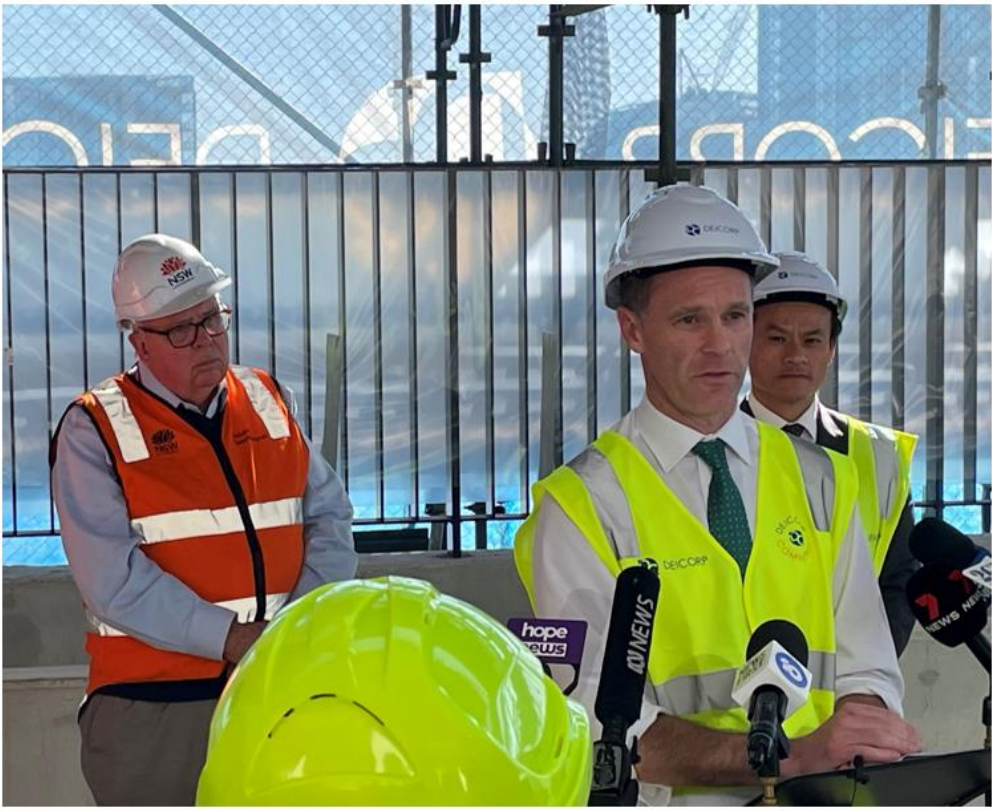
NSW building reforms restoring consumer confidence

David Chandler OAM
NSW Building Commissioner

9 August 2023



Building on the strong foundations of NSW building reforms so far



The Minns Labor Government will establish a NSW Building Commission by the end of 2023.

The Government is committed to ensuring the tens of thousands of new homes that our state requires are quality homes.

A NSW Building Commission will elevate and strengthen the reform work so far to ensure purchasers of property in NSW can have even greater confidence in the quality of their buildings.

“... we must never sacrifice quality for the sake of quantity...”

The Hon. Anoulack Chanthivong MP
Minister for Building

We are taking strong action to clean up the building industry



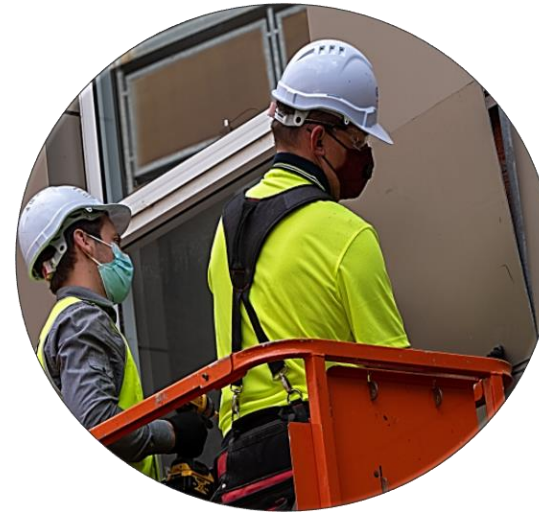
Stronger legislation

RAB and DBP Acts improve regulation in the construction of apartment buildings



Project Intervene

Helps unit owners to fix serious defects in buildings up to 6 years old



Project Remediate

Support to fix flammable cladding on residential apartments



iCIRT rating tool

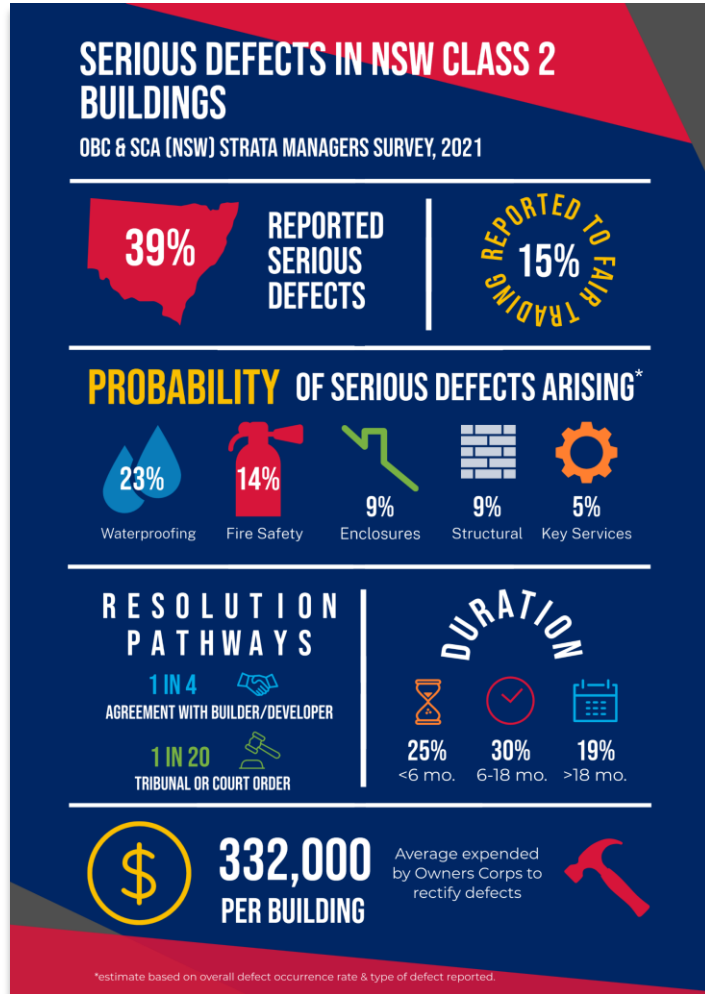
Find trusted construction experts

What makes potential buyers feel less confident about apartments



Source: Construct NSW State of Consumer Confidence Report (May 2022)

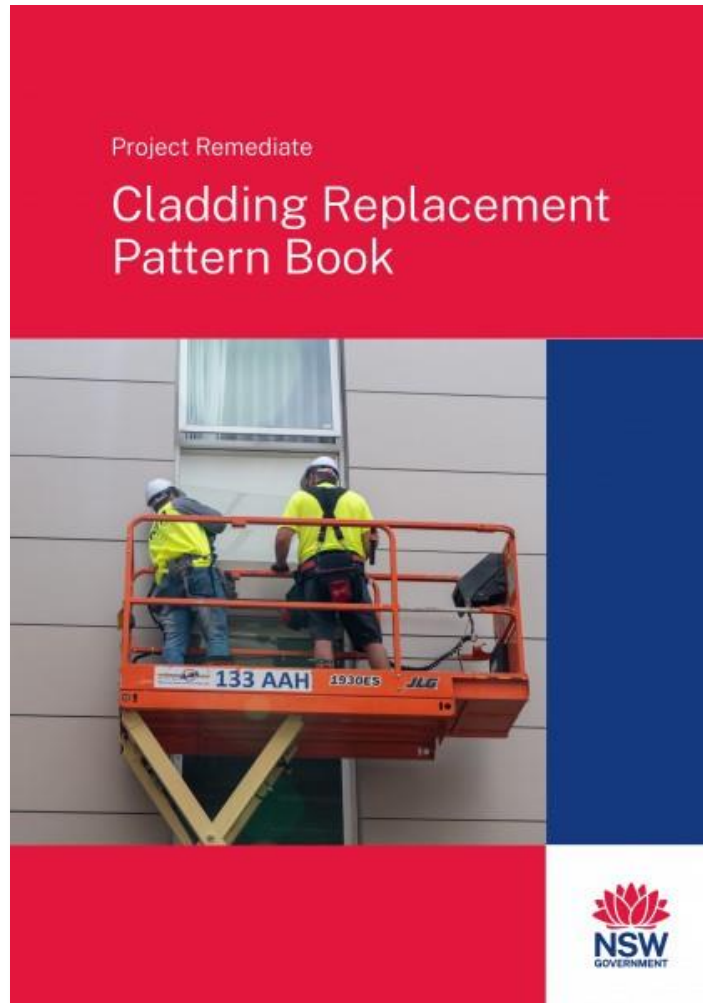
Building Products Industry Council – key issues



- Proof of product authenticity and compliance
- Product testing for Australian Standards
- Materials substitution
- Compliance beyond the factory
- Manufacturer installed assurance
- Product warranties and enforceability
- New product innovation
- Trends in digital traceability and lower embodied carbon

“Consumers must not be the guinea pigs”

Project Remediate – a case study

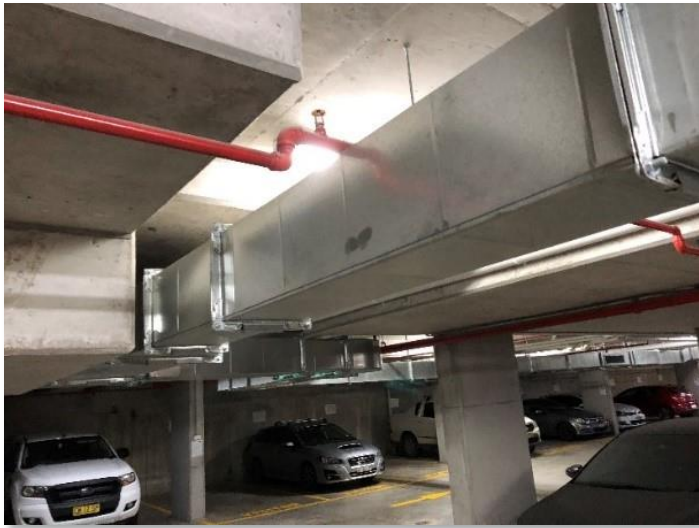


[Pattern Book \(updated May 2023\) - click here](#)

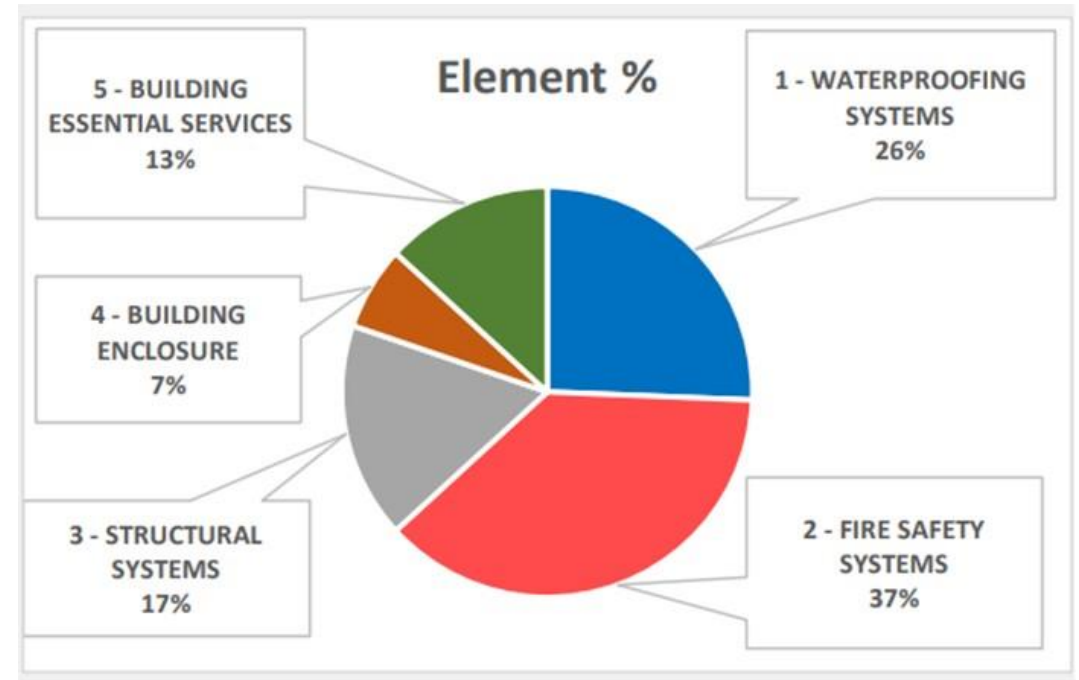
Achieved outcomes:

- End to end customer centric procurement
- All contracts tendered against 100% design documentation – mature design benefit
- Direct payment of key suppliers and trades
- Project scope creep average + 5.6%
- Project Remediate assurance certificate
- All products in pattern book verified as compliant with BCA and Australian Standards
- All warranties enforceable in Australia
- Exposes Australian industry DfMA weakness

Project Intervene – evidencing long term systemic failures



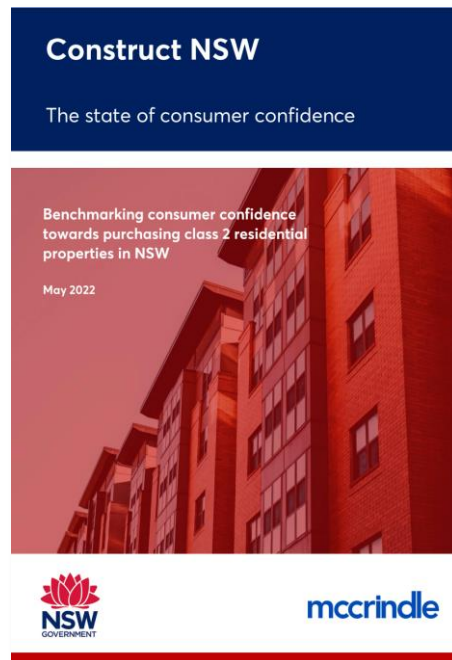
Statistics on defects found during inspections for Project Intervene – Fire Safety Systems most common serious defect



Keeping the ball rolling

The state of consumer confidence report

What influences people when they buy an apartment



Report available late 2023

2023 Strata Defects Survey

Understanding serious defects in apartments and how people deal with them



Report available late 2023

Building Legislation

Changes to the Building Act to protect workers and consumers and increase confidence in the construction industry



Reforming building laws in NSW

The NSW Government is working to increase confidence in our building industry.

We are creating a new foundation for construction by looking at how we can improve laws, better protect consumers and support workers.

We are committed to transforming the industry by:

- improving safety, accountability and transparency
- ensuring high-quality design, construction and maintenance
- modernising and simplifying building legislation.

Changes coming in 2024

Questions & Answers

nsw.gov.au/building-commissioner

